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CS6859  
CS6859-2  
CS6859-3  
CS6859-4  
DECT 6.0 cordless telephone



## Congratulations

on purchasing your new VTech product. Before using this product, please read **Important safety instructions**.

This abridged user's manual provides you with basic installation and use instructions. A limited set of features are described in abbreviated form.

Please refer to the online Complete user's manual for a full set of installation and operation instructions at [www.vtechphones.com](http://www.vtechphones.com).



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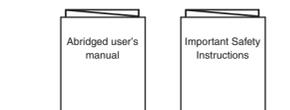
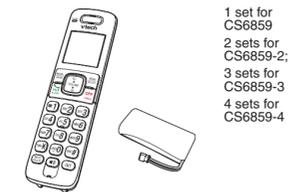
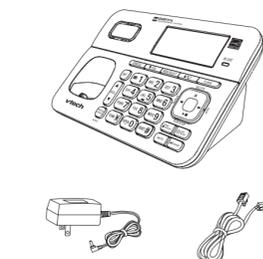


**vtech**

## Abridged user's manual

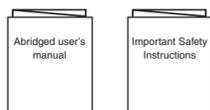
### What's in the box

Your product package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



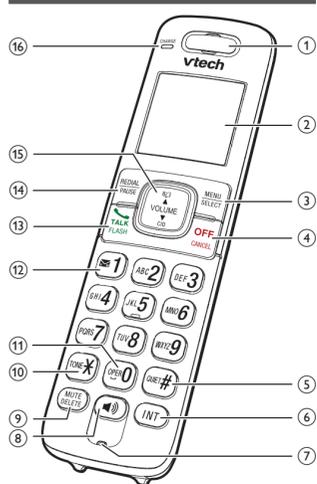
- 1 set for CS6859
- 2 sets for CS6859-2;
- 3 sets for CS6859-3
- 4 sets for CS6859-4

- 1 set for CS6859-2
- 2 sets for CS6859-3
- 3 sets for CS6859-4



- Abridged user's manual
- Important Safety Instructions

### Handset overview



- Handset earpiece**
- LCD display**
- MENU/SELECT**
  - Show the menu.
  - While in a menu, press to select an item, or save an entry or setting.
- OFF/CANCEL**
  - Hang up a call.
  - Silence the ringer temporarily while the handset is ringing.
  - Press and hold to erase the missed call indicator while the phone is not in use.
  - Press to return to the previous menu; or press and hold to return to idle mode, without making changes.
- QUIET#**
  - Press repeatedly to show other dialing options when reviewing a caller ID log entry.
- INT**
  - Press to start an intercom conversation or transfer a call (for multi-handset models only).

### 7 - Microphone

- Press to skip to the next message.
- Press to play messages.
- Press to stop message playback.
- Press to page all system handsets.
- Press to turn the answering system on or off.
- Press to make or answer a call.
- Mute the microphone during a call.
- Delete digits or characters while using the dialing keys.
- Silence the ringer temporarily while the handset is ringing.

- While you have set the dial mode to pulse and on a call, press to switch to tone dialing temporarily.
- Press to add a space when entering names.

- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory.
- Press and hold to set or dial your voicemail number.

- Make or answer a home call.
- Answer an incoming home call when you hear a call waiting alert.

- Review the directory when the phone is not in use.
- Press and hold to insert a dialing pause while entering a number.

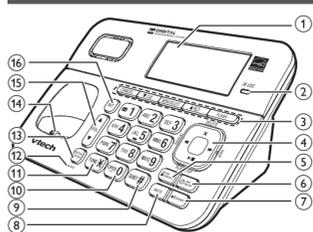
- Review the directory when the phone is not in use.
- Increase the listening volume during a call.
- Scroll up while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the right when entering numbers or names.

- Review the caller ID log when the phone is not in use.
- Decrease the listening volume during a call.
- Scroll down while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

- Review the caller ID log when the phone is not in use.
- Decrease the listening volume during a call.
- Scroll down while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

- Press to repeat the playing message.
- Press twice to play the previous message.

### Telephone base overview



- LCD display**
- IN USE light**
  - Flashes when there is an incoming call, or another telephone sharing the same line is in use.
  - On when the handset is in use.

- Show the menu.
- While in a menu, press to select an item, or save an entry or setting.

- Answer an incoming home call when you hear a call waiting alert.

- Review the directory when the phone is not in use.
- Scroll up while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the right when entering numbers or names.

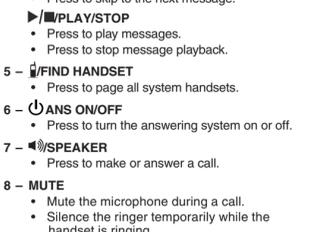
- Review the caller ID log when the phone is not in use.
- Scroll down while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

- Press and hold to erase the missed call indicator while the phone is not in use.
- Press to return to the previous menu; or press and hold to return to idle mode, without making changes.

- Press to delete the playing message.
- When the phone is not in use, press twice to delete all previously reviewed messages.

- Press to repeat the playing message.
- Press twice to play the previous message.

### Charger overview



- Charging pole**

- Press to skip to the next message.
- Press to play messages.
- Press to stop message playback.
- Press to page all system handsets.
- Press to turn the answering system on or off.
- Press to make or answer a call.
- Mute the microphone during a call.
- Silence the ringer temporarily while the handset is ringing.

- While you have set the dial mode to pulse and on a call, press to switch to tone dialing temporarily.
- Press to add a space when entering names.

- Make or answer a home call.
- Answer an incoming home call when you hear a call waiting alert.

- Review the directory when the phone is not in use.
- Press and hold to insert a dialing pause while entering a number.

- Review the caller ID log when the phone is not in use.
- Decrease the listening volume during a call.
- Scroll down while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

- Press to repeat the playing message.
- Press twice to play the previous message.

- Press to repeat the playing message.
- Press twice to play the previous message.

### Display icons overview

Handset icons	Telephone base icons

Lights overview	Handset lights

Telephone base lights	Handset lights

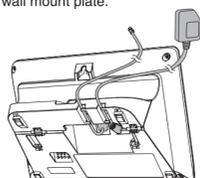
### Connect

You can choose to connect the telephone base for desktop usage or wall mounting.

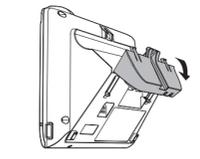
- Use only the adapters provided.
- Make sure the electrical outlets are not controlled by wall switches.
- The adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

### Mount the telephone base

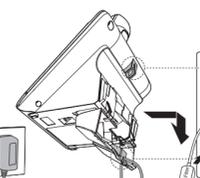
- Unplug the telephone line cord (or the DSL filter) from the telephone wall jack. Unplug the power adapter from the electrical outlet. Slide the wall mount bracket up and remove it from the wall mount plate.



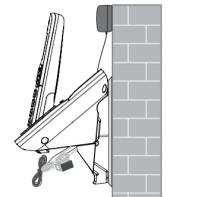
- Press down on the tabs on the wall mount bracket on the telephone base to release it from tabletop orientation. Rotate the wall mount bracket down to wall mount position and then push it into the telephone base until it clicks into place.



- Plug the telephone line cord (or DSL filter) into the wall jack. Align the holes on the back of the telephone base with the standard wall plate. Slide the bracket down until it clicks securely in place. Connect the power adapter to the telephone base and an electrical outlet not controlled by a wall switch.



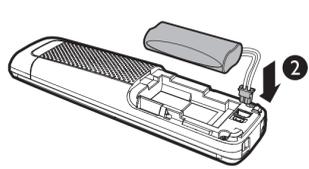
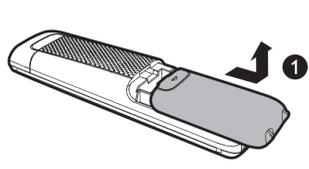
- Slide the telephone base down until it clicks securely in place. Bundle the telephone line cord and power adapter cord neatly with twist ties if necessary.



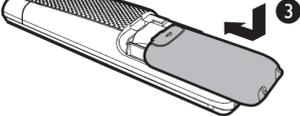
### Install and charge the battery

Install the battery as shown below.

- Use only the adapters provided.
- If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.



### Before use



After you install your telephone or power returns following a power outage, the handset or telephone will prompt you to set the date and time.

**Set date and time**

- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

**Check for dial tone:**

- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

**If you do not hear a dial tone:**

- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

**Operating range**

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range** or **no pwr at base**.

If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect well when you press **TALK**. Move closer to the telephone base, and then press **TALK** to answer the call. If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

### Using the menu

- Press **MENU** when the handset or telephone base is not in use.
- Press **▼** or **▲** until the screen displays the desired feature menu.
- Press **SELECT** to enter that menu.

- To return to the previous menu, press **CANCEL**.
- To return to idle mode, press and hold **CANCEL**.

### Configure your telephone

**Set language**

- The LCD language is preset to English. You can select English, French or Spanish to be used in all screen displays.
- Press **MENU** when the handset is not in use.
- Scroll to **Settings**, and then press **SELECT** twice.
- Scroll to choose **English**, **Français** or **Español**, and then press **SELECT**.
- Press **SELECT** again to save.

**Set date and time**

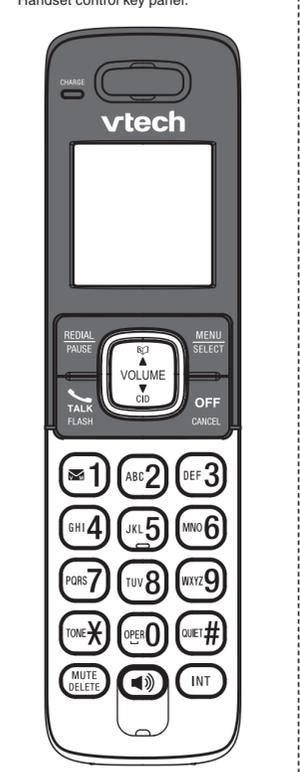
- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.
- Press **MENU** when the handset is not in use.
- Scroll to **Set date/time**, and then press **SELECT**.
- Use the dialing keys (0-9) to enter the month (MM), date (DD) and year (YY). Then press **SELECT**.
- Use the dialing keys (0-9) to enter the hour (HH) and minute (MM). Then press **▼** or **▲** to choose **AM** or **PM**.
- Press **SELECT** to save.

**Temporary tone dialing**

- If you have pulse (rotary) service only, you can switch from pulse to tone dialing temporarily during a call.
- During a call, press **TONE X**.
- Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

### Telephone operation

Handset control key panel:



**Make a call**

- Press **TALK** or **☎**, and then dial the telephone number.

**Answer a call**

- Press **TALK**, **☎**, or any dialing key.

**End a call**

- Press **OFF** on the handset, or put the handset to the base or charger.

**Speakerphone**

- During a call, press **☎** on the handset to switch between speakerphone and normal handset use.

**Volume**

- During a call, press **▼/VOLUME/▲** on the handset to adjust the listening volume.

**Mute**

- The mute function allows you to hear the other party but the other party cannot hear you.
- During a call, press **MUTE** on the handset or telephone base. The screen displays **Muted**.
- Press **MUTE** again to resume the conversation. The screen displays **MICROPHONE ON**.

**Call waiting**

- When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are on another call.
- Press **FLASH** to put the current call on hold and take the new call.
- Press **FLASH** to switch back and forth between calls.

**Find handset**

- Use this feature to find all system handsets.
- To start paging: Press **☎/FIND HANDSET** on the telephone base. All idle handsets ring and display **\*\* Paging \*\***.
- To end paging: Press **☎/FIND HANDSET** again on the telephone base.

**Transfer a call**

- While on an outside call, you can transfer the call from one handset to another.
- Press **MENU** on your handset during a call.
- Scroll to **Transfer**, and then press **SELECT**.
- Use the dialing keys to enter a destination handset number.
- To answer the intercom call, press **TALK**, **☎**, **INT** or any dialing key on the destination handset, or press **☎/SPEAKER**, **INT** or any dialing key (0-9, **QUIET#**, or **TONE X**) on the telephone base.

**Intercom**

- The intercom features for conversations between two devices.
- Press **INT** on your handset or telephone base when not in use.
- Use the dialing keys to enter a destination device number.
- To answer the intercom call, press **TALK**, **☎**, **INT** or any dialing key on the destination handset; or press **☎/SPEAKER**, **INT** or any dialing key (0-9, **QUIET#**, or **TONE X**) on the telephone base.
- To end the intercom call, press **OFF** or place the handset back in the telephone base or charger.

**Answer an incoming call during an intercom call**

- If you receive an incoming call during an intercom call, there is an alert tone.
- To answer a call, press **TALK**. The intercom call ends automatically.
- To end the intercom call without answering the outside call, press **OFF**. The intercom call ends and the telephone continues to ring.

**Transfer a call using intercom**

- While on an outside call, you can use the intercom feature to transfer the call from one handset to another.
- Press **INT** on your handset or telephone base during a call.
- The current call is put on hold. Use the dialing keys to enter a destination handset number.
- To answer the intercom call, press **TALK**, **☎**, **INT** or any dialing key on the destination handset; or press **☎/SPEAKER**, **INT** or any dialing key (0-9, **QUIET#**, or **TONE X**) on the telephone base.
- From this intercom call, you have the following options:
  - You can let the destination handset join you on the outside call in a three-way conversation. Press and hold **INT** on the originating handset.
  - You can transfer the call. Press **OFF**, or place your handset back in the telephone base or charger. Your handset displays **Transferred**. The destination handset is then connected to the outside call.
  - You can press **INT** to switch between the outside call (**Outside call** displays) and the intercom call (**Intercom** displays).
  - The destination handset can end the intercom call by pressing **OFF**, or by placing the handset back in the telephone base or charger. The outside call continues with the original system handset.

**Answer an incoming call during an intercom call**

- If you receive an incoming call during an intercom call, there is an alert tone.
- To answer a call, press **TALK**. The intercom call ends automatically.
- To end the intercom call without answering the outside call, press **OFF**. The intercom call ends and the telephone continues to ring.

## Redial list

Each handset stores the last 10 telephone numbers dialed. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

#### Review the redial list

- Press **REDIAL** when the handset is not in use.
- Press **▼**, **▲**, or **REDIAL** repeatedly until the desired entry displays.

#### Dial a redial list entry

- Press **TALK** or **Ⓜ** to dial.

#### Delete a redial list entry

When the desired redial entry displays, press **DELETE**.

## Directory

The phonebook can store up to 50 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

#### Add a directory entry

- Press **MENU** when the phone is not in use.
- Scroll to **Directory** then press **SELECT**.
- Press **SELECT** again to choose **Add contact**.
- Enter the number.
  - Use the dialing keys to enter the number (up to 30 digits).
- Press **SELECT** to move to the name.
- Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
- Press **SELECT** to save.

**While entering numbers and names, you can:**

- Press **DELETE** to erase a digit or character.
- Press **and hold DELETE** to erase the entire entry.
- Press **▼** or **▲** to move the cursor to the left or right.
- Press **and hold PAUSE** to insert a dialing pause (for entering phone numbers only).
- Press **0** to add a space (for entering names only).
- Press **TW** **X** to add **X** († appears) or **OM** **#** to add **#** (‡ appears) (for entering phone numbers only).

<b>*5</b>	Hear a list of remote commands.
<b>6</b>	Skip to the next message (during playback).
<b>*7</b>	Record a new announcement.
<b>8</b>	End the call.
<b>0</b>	Turn the answering system on or off.

- Hang up or press **8** to end the call.

#### Remote access code

A two-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is **19**. You can set the code from **00** to **99**.

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** then press **SELECT**.
- Scroll to **Ans sys setup** then press **SELECT**.
- Scroll to **Remote code**, and then press **SELECT**.
- Use the dialing keys to enter a two-digit number.
  - OR-** Scroll to a desired two-digit number.
- Press **SELECT** to save and you hear a confirmation tone.

## Use the built-in answering system and voicemail service

You can use your answering system and voicemail service together by setting up your answering system to answer before voicemail service answers as described below. To learn how to program your voicemail settings, contact your telephone service provider.

If you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail service is set to answer. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Some voicemail service providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

#### Review the directory

Entries are sorted alphabetically.

- Press **Ⓜ** when the phone is not in use.
- Scroll to browse through the directory, or use the dialing keys to start a name search (you can enter up to 3 characters for the search).
- When the desired entry appears, press **TALK** or **Ⓜ** to dial.

#### Dial a directory entry

- When the desired entry appears, press **TALK** or **Ⓜ** to dial.

#### Edit a directory entry

- When the desired entry displays, press **SELECT**.
- Use the dialing keys to edit the number, and then press **SELECT**.
- Use the dialing keys to edit the name, and then press **SELECT** to save.

#### Delete a directory entry:

- When the desired entry displays, press **DELETE**.
- When the screen displays **Delete contact?**, press **SELECT**.

## Speed dial

You can copy up to 9 directory entries into the speed dial locations (**0** and **2-9**) so that you can dial these numbers using fewer keys than usual.

The speed dial memory locations are stored in the telephone base and are shared by all handsets. Changes made to the speed dial entries on one handset apply to all.

#### Assign a speed dial entry

- Press **MENU** when the phone is not in use.
- Scroll to **Directory**, then press **SELECT**.
- Scroll to **Speed dial**, then press **SELECT**.
- Press **▼** or **▲** or the dialing keys (**0** or **2-9**) to choose the desired speed dial location.
- Press **SELECT**. The screen displays **Copy from DIR...** and then the first entry in the directory.
- Scroll to browse to the desired entry.
  - OR-** Use the alphabetical search to find the desired entry.

- Press **SELECT** to save. You hear a confirmation. The name (up to 12 characters) appears in the selected speed dial location.

ⓂNOTES

- If the directory is empty, when you press **SELECT** in Step 5, the screen displays **Directory empty**.
- If the speed dial location you selected is occupied, the new directory entry you selected replaces the old one. Take caution not to replace entries you do not wish to delete from the speed dial locations.

#### Reassign a speed dial entry

- Press **MENU** when the phone is not in use.
- Scroll to **Directory**, then press **SELECT**.
- Scroll to **Speed dial**, then press **SELECT**.
- Press **▼** or **▲**, or use the dialing keys to choose the speed dial location you want to reassign.
- Press **SELECT** twice. The screen displays **Reassign SD**.
- Press **SELECT**. The screen displays **Copy from DIR...** and then the first entry of the directory.

- When the desired entry displays, press **SELECT**.
- When the screen displays **Delete contact?**, press **SELECT**.

## Speed dial

When the speed dial location is empty, the screen displays the speed dial list. See **Assign a speed dial entry** to add a new entry.

## Dial a speed dial number

- Press **and hold** a dialing key (**0** or **2-9**) to dial the number stored in the corresponding speed dial location.

When the speed dial location is empty, the screen displays the speed dial list. See **Assign a speed dial entry** to add a new entry.

#### Delete a speed dial entry

- Press **MENU** when the phone is not in use.
- Scroll to **Directory**, then press **SELECT**.
- Scroll to **Speed dial**, then press **SELECT**.
- Press **▼** or **▲**, or use the dialing keys to choose the desired speed dial location, then press **DELETE**. The screen displays **Clear SD #?**
- Press **SELECT** to confirm. You hear a confirmation tone.

ⓂNOTE

Deleting the speed dial entries does not affect the entries in the directory.

## Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the caller ID log.

The caller ID log stores up to 50 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

If the telephone number has more than 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.

#### Review a caller ID log entry

- Press **CID** when the phone is not in use.
- Scroll to browse through the caller ID log. When the desired entry appears:
  - Press **#** repeatedly to show different dialing options.
  - Press **1** repeatedly if you need to add or remove 1 in front of the phone number.
- Press **TALK** or **Ⓜ** to dial the displayed number.

#### Dial a caller ID log entry

- When the desired entry appears, press **TALK** or **Ⓜ** to dial.

#### Save a caller ID log entry to the directory

- When the desired caller ID log entry displays, press **SELECT**.
- Scroll to **To Directory** then press **SELECT**.
- Use the dialing keys to modify the number, and then press **SELECT**.
- Use the dialing keys to modify the name, and then press **SELECT** to save.

#### Delete a caller ID log entry

- When the desired caller ID log entry displays, press **DELETE**.

#### Delete all caller ID log entries

- Press **MENU** when the phone is not in use. Scroll to **Caller ID log** and then press **SELECT**. Scroll to **Del all calls** and then press **SELECT** twice.

## Sound settings

#### Key tone

You can choose from different ringer tones.

- Press **MENU** when the handset is not in use.
- Scroll to **Settings**, and then press **SELECT**.
- Scroll to choose **Key tone**, and then press **SELECT**.
- Scroll to choose **On** or **Off**, and then press **SELECT** to save.

#### Ringer tone

You can choose from different ringer tones.

- Press **MENU** when the handset is not in use.
- Scroll to **Ringers**, and then press **SELECT**.
- Scroll to choose **Ringer tone**, and then press **SELECT**.
- Scroll to sample each ringer tone, and then press **SELECT** to save.

ⓂNOTE

If you turn off the ringer volume, you will not hear ringer tone samples.

#### Ringer volume

You can adjust the ringer volume level, or turn the ringer off.

- Press **MENU** when the handset is not in use.
- Scroll to **Ringers**, and then press **SELECT**.
- Scroll to choose **Ringer volume** or **Cell volume**, and then press **SELECT**.
- Scroll to adjust the volume, and then press **SELECT** to save.

ⓂNOTE

If the handset ringer volume is set to off, that handset is silenced for all incoming calls except paging tone.

#### Ringer volume (telephone base)

You can adjust the telephone base volume level by pressing **▼VOL-** or **▲VOL+** on the top of the telephone base when idle.

#### Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer of the handset without disconnecting the call. The next call rings normally at the preset volume.

- Press **OFF** or **MUTE** on the handset. The handset displays **Ⓜ** and **Ringer muted** briefly.

#### Quiet mode

You can turn on the quiet mode for a period of time. During this period, all tones (except paging tone) and call screening are muted. When you turn on the quiet mode, the answering system turns on automatically.

- Press **and hold OM** **#** on the handset or telephone base when idle.
- Use the dialing keys (**0-9**) to enter the duration, and then press **SELECT** to save.

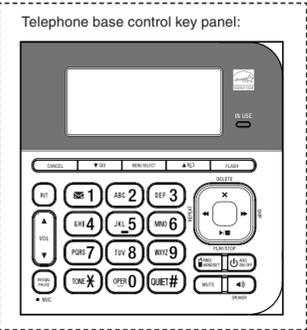
- To turn off the quiet mode, press **and hold OM** **#** on the handset or telephone base when idle.

## About answering system and voicemail service

For message recording, your telephone has a built-in answering system, and it also support voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

The main differences between them are as follows:

Category	Built-in answering system	Voicemail from telephone service
Storage	Messages are stored in the telephone base. <p>Your messages will not be deleted automatically. You have to delete your messages manually.</p>	Messages are stored in a server or system provided by your telephone service. <p>Your messages may be automatically deleted after a period of time. Contact your telephone service provider for more details.</p>
Method to retrieve messages	When you received new messages, handset displays <b>XX new messages</b> and the message window on the telephone base flashes. <p>To retrieve messages, usually there are two ways: <ul style="list-style-type: none"><li>Press a button on the telephone base; or</li> <li>Access remotely with an access code.</li></ul></p>	When you received new messages, the handset displays <b>Ⓜ</b> and <b>New voicemail</b> .



## Set your built-in answering system

Your answering system has various features, read below for the basic settings.

The answering system can record and store up to 99 messages. Each message can be up to three minutes in length. The total storage capacity for the announcement, messages and memos is approximately 14 minutes. The actual recording time depends on individual message characteristics.

Your answering system allows you to set your announcement, to save and delete messages, activate call screening, to set number of rings before pick up, to access remotely, and to control the recording time.

#### Turn the answering system on or off

The answering system must be turned on to answer and record messages.

**To turn on or off with the telephone base:**

- Press **ⓂANS ON** on the telephone base to turn the built-in answering system on or off.

#### To turn on or off with the handset:

- Press **MENU** when the phone is not in use.
- Scroll to highlight **Answering sys**, and then press **SELECT**.
- Scroll to highlight **Answer on/off**, and then press **SELECT**.
- Scroll to highlight **Answer: On** or **Answer: Off**, and then press **SELECT** to save. You hear a confirmation tone.

#### Default announcement

The telephone is preset with a greeting that answers calls with "Hello, please leave a message after the tone." You can use this preset announcement, or replace it with your own.

#### Record your own announcement

The announcement can be up to 90 seconds in length.

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** and then press **SELECT** twice.
- The handset announces, *"To play, press 2. To record, press 7."*
- Press **7** to record. The handset announces, *"Record after the tone. Press 5 when you are done."* After the tone, speak towards the handset microphone. Then, press **5** when done.

#### Play the announcement

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** and then press **SELECT** twice.
- The handset announces, *"To play, press 2. To record, press 7."*
- Press **2** to play the announcement.

#### Delete the announcement

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** and then press **SELECT** twice.
- The handset announces, *"To play, press 2. To record, press 7."*
- Press **3** to delete your own recorded announcement.

#### Set number of rings

You can set the answering system to answer an incoming call after 2, 3, 4, 5 or 6 rings; or toll saver. If you choose toll saver, the answering system answers a call after 2 rings when you have new messages, or after 4 rings when you have no new messages.

- Press **ⓂANS ON** on the telephone base to turn the built-in answering system on or off.
- Press **MENU** when the phone is not in use.
  - Scroll to **Answering sys** then press **SELECT**.
  - Scroll to **Ans sys setup** then press **SELECT**.
  - Scroll to **# of rings** then press **SELECT**.
  - Scroll to choose **2, 3, 4, 5, 6** or **Toll saver**.
  - Press **SELECT** to save and you hear a confirmation tone.

#### Message alert tone

When the message alert tone is set to on, and there is at least one new message, the telephone base beeps every 10 seconds. The message alert tone is preset to off.

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** then press **SELECT**.
- Scroll to **Ans sys setup** then press **SELECT**.
- Scroll to **Msg alert tone** then press **SELECT**.
- Scroll to choose **Tone: On** or **Tone: Off**.
- Press **SELECT** to save and you hear a confirmation tone.

#### Recording time

You can set the recording time limit for each incoming message.

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys** then press **SELECT**.
- Scroll to **Ans sys setup** then press **SELECT**.
- Scroll to **Recording time** then press **SELECT**.
- Scroll to choose **3 minutes, 2 minutes** or **1 minute**.
- Press **SELECT** to save and you hear a confirmation tone.

## Use your built-in answering system

#### New message indication

When there are new answering system messages, The handset displays **XX new messages** and the message window on the telephone base flashes.

#### Message playback

When there are new answering system messages, The handset displays **XX new messages** and the message window on the telephone base flashes.

**To playback messages at the telephone base:**

- Press **▶/PLAY** when the phone is not in use.
- Press **▼VOL-** or **▲VOL+** to adjust the speaker volume.
- Press **\*/SKIP** to skip to the next message.
- Press **\*/REPEAT** to repeat the message currently playing. Press **\*/REPEAT** twice to listen to the previous message.
- Press **X/DELETE** to delete the playing message. The system advances to the next message.
- Press **▶/STOP** to stop.

#### To playback messages at the handset:

- Press **MENU** to choose **Play messages**. Press **SELECT**.

#### Options during playback:

- Press **▼/VOLUME/A** to adjust the message playback volume.
- Press **6** to skip to the next message.
- Press **4** to repeat the message. Press **4** during the time and day announcement to hear the previous message.
- Press **3** to delete the playing message.
- Press **OFF** to stop the playback.
- Press **Ⓜ** to switch between speakerphone mode and handset mode.

#### Delete all old messages at the telephone base

**To delete all old messages at the telephone base:**

Press **X/DELETE** twice when the phone is not in use.

#### To delete all old messages on a handset:

- Press **MENU** when the phone is not in use.
- Scroll to **Answering sys**, and then press **SELECT**.

- Scroll to **Delete all old**, and then press **SELECT** twice. You hear a confirmation tone.

#### Remote access

A two-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is **19**. You can use this preset code, or set your own.

- Dial your telephone number from any touch-tone telephone.
- When the system plays your announcement, enter the two-digit security code.
- You can enter one of the following remote commands.

Command	Description
<b>1</b>	Play all messages.
<b>2</b>	Play new messages.
<b>3</b>	Delete the current message (during playback).
<b>33</b>	Delete all old messages.
<b>4</b>	Repeat the current message (during playback).
<b>5</b>	Stop.

<b>Avoid water</b> Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.	<b>Make sure the answering system is on.</b> When the answering system is on, <b>ANS ON</b> should display on the handset and the telephone base.
<b>Electrical storms</b> Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.	When the answering machine memory is full, it does not record new messages until some old messages are deleted.
<b>Cleaning your telephone</b> Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.	If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail service answers. To determine how many rings activate your voicemail service, contact your telephone service provider.

## Frequently asked questions

Below are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, visit our website at **www.vtechphones.com** or call 1 (800) 595-9511 for customer service. In Canada, go to **www.vtechcanada.com** or call 1 (800) 267-7377.

My telephone does not work at all.	Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
The display shows <b>No line</b> . I cannot hear the dial tone.	Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord. <p>If changing telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.</p> <p>You may be using a new cable or VoIP service, the existing telephone jacks in your home may no longer work. Contact your service provider for solutions.</p>
The display shows <b>To register HS...</b> and... <b>see manual</b> alternately. The handset does not work at all.	The handset is deregistered from the telephone base. Place the handset in the telephone base to register it back. The handset shows <b>Registered</b> and you hear a beep when the registration process completes. This process takes about 90 seconds to complete.

## Limited warranty

#### What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

#### What